AMENDMENTS TO THE SPECIFICATION

Applicant respectfully requests that the specification in the present application be replaced with the attached substitute specification, titled "Substitute Specification – Original", which provides those portions of text which in the original specification were incomplete due to top-margin hole punches in the as-filed specification. No amendments to the specification are made in providing the substitute specification. Therefore, there are no revision markings (underlining or strike through) in the substitute specification submitted herewith.

In addition, applicant is taking advantage of this opportunity to introduce paragraph numbers in place of line numbers in the specification to be consistent with current practice. Per 37 C.F.R. 1.125(c), no revision markings are required for this change.

Finally, applicant respectfully requests that the Specification in the present application be amended to correct the identification of Figs. 29B through 31A. Specifically, applicant requests that:

Original paragraph 40 be deleted:

[040] FIGURES 29A to 31B are illustrations of Administrative Zone (AdminZone) Web pages utilized in accordance with an embodiment of the invention.

New paragraphs 40 through 42 be added, renumbering the paragraphs thereafter:

- [040] FIGURES 29A and 29B are illustrations of Administrative Zone (AdminZone) Web pages utilized in accordance with an embodiment of the invention;
- [041] FIGURES 30A and 30B are also illustrations of Administrative Zone (AdminZone)

 Web pages utilized in accordance with an embodiment of the invention;
- [042] FIGURES 31A and 31B are further illustrations of Administrative Zone (AdminZone)